

Media Release

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STORM PROMPTS UNLICENSED TRADESPEOPLE WARNING

With severe weather lashing the state, South Australian consumers should be wary of opportunistic unlicensed traders soliciting property repairs, says Acting Commissioner for Consumer Affairs Anne Gale.

“In the last 36 hours State Emergency Services have responded to more than 300 calls for help from the South Australian community, and unlicensed and dishonest traders may take advantage of consumers who have had property damaged by the storms” Ms Gale said.

“These traders offer a quick fix, often ask for a deposit up front, and then perform poor quality work.

“Once full payment is handed over, these traders will disappear, making it difficult to seek recompense for their shoddy or incomplete work.

“This means any repair will be at the expense of the consumer.

“People really need to check if these tradespeople are qualified.

“Ask to see their licence card, check the Consumer and Business Services online licensing register at www.cbs.sa.gov.au, or call CBS on 131 882.

“CBS can also assist with information relating to damage to rental properties.

“I urge landlords, tenants or rental agents to give Consumer and Business Services a call for advice on rights and obligations around repairs and compensation.” Ms Gale said.



Government of South Australia
Attorney-General's Department