

## media release

### Important milestone in the changing face of SafeWork SA

This morning marked an important milestone in the changing face of SafeWork SA, with the Minister for Industrial Relations, the Hon John Rau MP, officially opening the new SafeWork SA Customer Service Centre.

Mr Rau said the new Customer Service Centre was one of the initiatives stemming from the Government's reforms to the delivery of the State's work health and safety functions.

"It's about making it easier for people to access help to make their workplaces safe," Mr Rau said.

SafeWork SA Executive Director, Ms Marie Boland, said staff were excited about opening the new Centre.

"It captures our new approach of providing face-to-face and personalised help to our customers," she said.

"People can come in and browse the extensive work health and safety resources we have as well as talk to one of our WHS advisors about any health and safety issue they may have."

At today's launch Mr Rau also made reference to the work of the new Workplace Advisory Service since the clear separation of the regulator's work health and safety compliance and education functions on 1 July 2016.

"The WHS advisors have been working closely with South Australian businesses to provide one-on-one support and advice, and also with industry bodies to establish partner projects addressing key priority issues at an industry level including safety issues associated with the use of Elevated Work Platforms in construction, child farm safety in agriculture, support for dealing with mental health issues in the workplace and undertaking manual tasks safely in health care," Mr Rau said.

"Customer satisfaction with the new WHS advisory service has been extremely positive with over 90% of respondents happy with the workplace visit they received.

"This shows the new approach is working and people are appreciating the help they are getting from SafeWork SA.

"SafeWork SA have embraced and implemented the necessary changes without the need for lengthy and costly legislative change, which is a job well done."

The Customer Service Centre is open to the public and located at Level 4, 33 Richmond Road, Keswick.

To request a free WHS advisory service visit go to [safework.sa.gov.au](http://safework.sa.gov.au) or call SafeWork SA on 1300 365 255.

To see what else is on as part of National Safe Work Month in October and to access information and activity resources, visit [safework.sa.gov.au/nswm2016](http://safework.sa.gov.au/nswm2016). **ENDS**