

Feedback and Complaints

Thank you for taking the time to provide your feedback. All feedback received is handled confidentially. Information relating to a criminal matter may, however, need to be disclosed to appropriate authorities.

If you have lodged a complaint, Justice of the Peace Services will acknowledge receipt of your complaint in writing. **Most complaints are handled within 28 days.** If external inquiries need to be made or legal advice sought, this process may take longer. You will be notified in writing of the outcome as soon as possible.

Feedback Type

- Compliment our service or processes Suggest ways to improve our services
 Other (please explain) Lodge a complaint about a Justice of the Peace

Do you wish to remain anonymous?

- Yes (we will be unable to advise you of the outcome of the complaint)
 No (complete your details below)

Your Details

Preferred Title

Mr Mrs Miss Ms Other (please specify)

Full Name

Address

Phone Number

Email

Preferred method of response

No response Telephone Email Letter

JP Details (if lodging complaint about a JP)

JP ID Number (if known)

Date of Incident

JP Name

Location/Venue



Feedback/Complaint

(please attach additional pages if you need more space or have any evidence about the matter)

Signature

Date

How to lodge this form

Post

Justice of the Peace Services
GPO Box 1351
Adelaide SA 5001

Electronically

Email: jpservices@sa.gov.au
Fax: 08 8204 9605